



*Pacific Rim Motel*  
Ucluelet, British Columbia

## Welcome Back!

We are re-opening our perfect “home away from home” in the heart of Ucluelet! The Pacific Rim Motel is prepared to open to visitors as of June 1st. The health of our staff, guests, and our community remains a top priority. Due to COVID-19, we are making additional efforts to follow the health and safety guidelines outlined by the B.C. Government and WorkSafe B.C. We are following all of the necessary protocols to avoid any transmission risks. We are excited to welcome you back, please see below for our new safety measures!

## New Safety Measures

1. The office hours are from 9am-9pm and can be reached at (250)726-7728
2. We will be restricting access to the front desk to one person at a time only. Please follow the markings on the ground when approaching the front desk and follow the one-way flow as indicated by the arrows on the floor.
3. For **check-in**, please come into the front desk area upon arrival, we ask that only one person per booking comes in to limit the amount of people in the front desk area.
4. Whenever you are coming in contact with any of our staff, please remember to maintain a social distancing of 2 meters at all times.
5. To minimize contact, housekeeping staff will not enter the room during your stay. If you require any clean towels, linens, or more toiletries, please call the front desk and we will bring it to you.
  - We will deliver clean supplies to your room upon request and it will be placed outside of your room in sealed bag.
  - There will be a bag in your room for you to place your used items in, **please ensure the bag is tied and placed outside of your room.**
  - Garbage pickup from each room will occur twice a day (10am and 5pm), as well as upon request. Garbage bins that require pickup will need to be **placed outside of your room by 10am and/or 5pm, please ensure the bags are tied.**
  - If you require emergency room maintenance, please request it and certain protocols will be in place. Housekeeping shall maintain the practice of cleaning rooms thoroughly following check-out.
6. Toiletries will be limited as a measure to decrease waste and limit the number of potential contamination sites.
  - For more toiletries, simply call the front desk to make a request and a staff member will happily bring more to your room!
7. Non-essential room items such as coffee machines will be removed from your room as a measure to limit the number of potential contamination sites. Such items will be available upon request.
8. For **check-out**, simply call our front desk to notify us of your departure, leave your room keys in your room, and we will email you a receipt from your stay!

We appreciate your compliance with our new safety measures and are very happy to welcome our you back!

Sincerely,

Your Pacific Rim Team